

# Strategic Plan 2024-28

DEPARTMENT OF STATE DEVELOPMENT, INFRASTRUCTURE AND PLANNING

(Reviewed with no updates for the 2026-27 reporting period)

DELIVERING  
FOR QUEENSLAND



Queensland  
Government



## PURPOSE

Secure responsible economic development, safe and fair workplaces and liveable communities



## VISION

An influential department that delivers economic prosperity for the State

## The department contributes to the Queensland Government's objectives for the community



### A better lifestyle through a stronger economy

By driving economic growth across the State and promoting fair pay and safe working conditions



### A plan for Queensland's future

Through good planning decisions, responsible infrastructure growth and increased housing supply

## OUR OUTCOMES



### ECONOMIC PROSPERITY

Explore economic growth opportunities through industry diversification and infrastructure



### LIVEABLE COMMUNITIES

Grow Queensland communities where people want to live, work and play



### FAIR AND SAFE WORKPLACES AND COMMUNITIES

Promote fair pay, safe workplaces and communities to provide stability and confidence for a strong economy

## OUR ENABLERS

- Facilitate private sector investment
- Grow diverse industries
- Coordinate the right infrastructure at the right time
- Improving outcomes for Aboriginal and Torres Strait Islander communities and peoples through economic prosperity

- Deliver better community outcomes through regional economic diversification and industry investment
- Well-planned communities through regional infrastructure and land use planning
- Respectfully partner with local governments
- Activate housing supply while protecting the lifestyle of Queensland communities
- Collaborate with delivery agencies on the 2032 Olympic and Paralympic Games

- Deliver contemporary regulatory services that are evidence informed and solutions-focused
- Uphold Queenslanders' rights to safe and fair workplaces and communities through targeted compliance action and enforcement
- Strengthen engagement with stakeholders by building connections and enabling access to education and advisory support
- Manage Queensland's industrial relations framework to improve productivity and fairness

## PERFORMANCE INDICATORS

- Value of new capital investment facilitated

- Satisfaction with accessibility and transparency of the requirements of the planning system

- Overall client satisfaction with the effectiveness and professionalism of the Office of Industrial Relations' regulatory functions.

## We are embracing our strategic opportunities and managing our risks:

- Responding to changing global economic conditions and geopolitical dynamics—such as trade agreements, commodity prices and international demand—with strategies such as diversifying the economy and strengthening supply chains.
- Understanding the challenges of Queensland's vast geography, diversity of infrastructure (including digital infrastructure), access to skilled labour, urban migration and population demographics, and leveraging regional strengths to support and enhance local economies.
- Harnessing our productive and collaborative stakeholder relationships to deliver outcomes, including with the Australian and local governments, universities, economic development agencies, industry, community and research organisations.
- Preparing for and strengthening both infrastructure and economic resilience to major disasters and emergency events.
- Responding to the complexity, diversity and scope of Queensland workplaces, industry and the community to deliver a consistent and robust regulatory model that meets legislative requirements.
- Leveraging private sector investment to create jobs for Queenslanders, encourage growth in existing and emerging industries and reducing barriers to investment.
- Planning communities that are liveable, and environmentally and socially sustainable to ensure prosperity and quality of life for future generations.

## OUR GUIDING PRINCIPLES



### HEARTS IN, HANDS ON

We are passionate and roll up our sleeves



### FIND A WAY TO DONE

We take accountability and finish the job



### HAVE A CRACK. LEARN. REPEAT.

We take appropriate risks, have a bias for action, learn from the outcomes and continuously improve



### GO FURTHER TOGETHER, STEER THE WAY

We work collaboratively, but use our influence to get outcomes



### BE SURPRISINGLY HELPFUL

We deliver unexpected quality of service to our colleagues and our stakeholders



Not Now, Not Ever, Together.

We will respect, protect and promote human rights in our decision-making and actions.