



A contemporary organisation enabling sustainable, vibrant, inclusive and confident local communities

Our purpose is to lead, engage and collaborate to:



The department contributes directly to the realisation of **Our Future State: Advancing Queensland's Priorities** by pursuing our objectives through the delivery of initiatives and strategies to:

- Create jobs in a strong economy** by funding local government infrastructure projects, racing industry activities and community-focused projects to stimulate job growth.
- Keep Queenslanders healthy** through programs and initiatives that promote cohesive communities and assist in the provision of critical water and sewerage infrastructure in remote locations.
- Be a responsive government** by ensuring that our partners, stakeholders and communities across Queensland have easy and consistent access to our information and services.

OBJECTIVES	Accountable, well-managed, community-focused local governments	A sustainable racing industry in Queensland	Policies, programs and services responsive to Queensland's cultural diversity	Efficient and effective funding programs promoting vibrant communities	An engaged and responsive workforce
PERFORMANCE INDICATORS	Percentage of local governments: <ul style="list-style-type: none"><li>participating in training programs</li><li>with key governance documents and frameworks in place</li></ul> Level of satisfaction of local governments (Mayors and CEOs) with the effectiveness, timeliness and quality of advice services and support provided by the department.	Initiatives undertaken that support the Queensland racing industry	Percentage of government entities undertaking activities to promote the Multicultural Queensland Charter	Cost of administering funding programs as a percentage of funding provided  Percentage of funded projects completed within agreed timeframes	<ul style="list-style-type: none"><li>Improvement in employee opinion survey results</li><li>Improvement in diversity and inclusion workforce data</li></ul>
STRATEGIES	Develop and implement an integrated program of policy, legislation and capacity building to support and build local government integrity and sustainability  Design and implement a local government performance and reporting framework that identifies gaps and issues and informs departmental priorities  Develop and implement knowledge-building programs which ensure that potential election candidates, elected councillors and the community understand the requirements of the electoral process and the responsibilities of councillors and councils  Improve direct engagement and facilitation with local governments to support outcomes for local communities	Administer the <i>Racing Act 2002</i> and manage funding programs to support the Queensland racing industry  Provide policy advice to government on matters relevant to the commercial operation, viability and long-term sustainability of the racing industry  Develop, implement and promote governance frameworks that support Racing Queensland to deliver its key strategic and operational objectives	Lead the implementation of the <i>Multicultural Recognition Act 2016</i> and the Queensland Multicultural Policy and Action Plan  Promote the principles of the Multicultural Queensland Charter across all levels of government, business and the community  Facilitate and deliver collaborative projects and programs to address challenges and provide economic and social opportunities for migrants, refugees and people seeking asylum	Design and deliver programs and investment that: <ul style="list-style-type: none"><li>create jobs and economic growth</li><li>support community wellbeing</li><li>enhance sustainability</li><li>build community connectedness and celebrate cultural diversity</li></ul> Manage and administer portfolio funding and grants programs  Implement the outcomes of the local government grants review	Use resources efficiently and effectively to manage risk and deliver value for money outcomes  Create a diverse and inclusive workplace reflective of the communities we serve  Promote increasing workforce capability, embracing a digital mindset and a culture of innovation  Promote a healthy and safe workforce  Harness knowledge and connectedness across the department and foster regional engagement  Engage with internal and external stakeholders fostering collaboration and promoting best practice to develop solutions

**We seize every opportunity to:**

- build and sustain productive relationships with stakeholders through sound consultation and engagement practices
- develop sound policies, programs and services that reflect current priorities, meeting both government and community expectations
- deliver community-focused funding program outcomes by having sound funding agreements and clear outcome measures in place
- facilitate collaborative relationships with Local Government sector partners which support and promote integrity and sustainability

**We manage strategic risks by:**

- supporting and developing an engaged workforce by valuing capability and diversity and recognising and encouraging innovation
- ensuring business continuity and information and asset security
- using systems and resources effectively and efficiently
- maintaining strong governance frameworks and having a zero tolerance of fraud and corruption

The department's organisational management, decision-making and service delivery are governed by its commitment to the **Queensland Public Service Values**.

- Customers first
- Ideas into action
- Unleash potential
- Be courageous
- Empower people