

OUR CULTURE CHARTER

Our promise to each other

Department of State Development, Manufacturing, Infrastructure and Planning

We are committed to creating a thriving and inclusive workplace, where people are respected, have the opportunity to fulfil their potential, and deliver the best possible outcomes.

We do this by living our values.

Collaboration is the foundation of our success.

We work collaboratively with each other and our customers to positively impact the lives of Queenslanders. We are committed to excellence and service our customers with the highest ethical, professional and service standards.

We are clear about what outcome is required, take accountability for the task and trust in each other to deliver. We all initiate and make positive changes and continuously seek to improve our work practices, solve problems and be more effective.

We recognise the power of diversity to help us anticipate and solve problems: we value everyone's role, leverage people's strengths and harness people's experiences. We show respect and kindness to all and contribute courageously in an environment that is inclusive and open.

We take responsibility for realising our own potential and provide encouragement, feedback and opportunities to others to realise theirs. We strive for success but learn from the experience if we fall short of our expectations.

We support each other to succeed, celebrate each other's successes and recognise each other's contributions.

We care for each other's health and wellbeing and champion our values to create a workplace where people thrive.



Find out how we're invested in our people.

[View our Workforce plan on MyFocus](#)