

# Santos

## GLNG Project

23 January 2015

Mr Barry Broe  
Coordinator-General  
Office of the Coordinator-General  
Department of State Development, Infrastructure and Planning  
PO Box 15517  
City East QLD 4002

Dear Coordinator-General,

### Application for Change Request

I refer to your letter dated 26 August 2013, and various meetings in 2013 and 2014, providing an opportunity for Santos GLNG Joint Venture (Santos GLNG) to review Coordinator-General Evaluation Report conditions for the Gladstone Liquefied Natural Gas (GLNG) project.

Santos GLNG recognises the importance of mitigating project related impacts and is proud of its achievements in delivering positive social and environmental outcomes for the communities in which we operate. After conducting an internal review of our existing imposed conditions and discussions with Officers from your Department on how existing conditions can be streamlined, we would like to initiate a change request process.

The Coordinator-General Evaluation Report for the Santos GLNG project includes a number of imposed conditions relating to Social Impacts. The conditions have been satisfied as verified in our external audit reports for the last two years.

As we move from the construction phase of the project to steady state operations the conditions contain a level of prescription which is no longer appropriate and are an unnecessary burden on the Santos GLNG project. Santos GLNG believes the conditions can be replaced with a single outcomes focused and scalable condition. Details about the requested change are contained in **Attachment 1**.

Given the administrative nature of the proposed amendment, and our ongoing commitment to continue to deliver world class LNG infrastructure, Santos GLNG requests your consideration that change report fees be waived on this occasion.

If your officers require any further information to inform your consideration of this issue, please contact Mr Matthew Jeffries, Principal Advisor, Government Affairs, on 3838 5537 or [matthew.jeffries@santos.com](mailto:matthew.jeffries@santos.com).

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Rod Duke', written over a light blue horizontal line.

**Rod Duke**  
Vice President, Downstream Santos GLNG

Existing Coordinator-General Report Condition	Requested Change	Justification
<p><b>Condition 1—Social Impact Management Plan (SIMP)</b></p> <p>The proponent must:</p> <p>(a) within one month after project commitment, prepare a draft Social Impact Management Plan (SIMP) consistent with the Social Impact Assessment Unit, Department of Infrastructure and Planning draft guidelines and template requirements, for review by the Coordinator-General prior to release. The SIMP must include:</p> <ul style="list-style-type: none"> <li>i. a Monitoring Program for mitigation and management strategies designed to address social impacts</li> <li>ii. a Community Engagement Strategy which contains a list of key stakeholders and describes their interest in the project; actions, outcomes, mechanisms, to support a regular review of the effectiveness of the community engagement strategy, and</li> <li>iii. a Dispute Resolution Mechanism.</li> </ul> <p>Specification for release of draft SIMP for consultation.</p> <p>(b) With respect to the draft SIMP:</p> <ul style="list-style-type: none"> <li>i. prepare a stakeholder engagement plan and schedule to provide opportunities for input from</li> </ul>	<p>Delete Appendix 1, Part 3, Condition 1 (as amended in Change Report 3 March 2014) and replace with:</p> <p><b>Social Impact Management Report (Construction and Operation) Imposed condition</b></p> <p><i>From the commencement of construction, the proponent is to provide to the Coordinator – General on an annual basis for a period of five years, a SIMR (construction and operation) and the reports are to be made publically available by the proponent.</i></p> <p><b>The SIMR ( construction and operation) is to describe:</b></p> <ul style="list-style-type: none"> <li>(i) <i>The actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account.</i></li> <li>(ii) <i>The action, outcomes and</i></li> </ul>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition partial closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>The replacement condition will streamline Santos GLNG's reporting obligations against its identification, management and mitigation of social impacts from the project.</p> <p>Santos GLNG has substantially completed construction activities with peak workforce achieved in 2014. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>

<p>key stakeholders to discuss actions to partner in delivery of the SIMP</p> <ul style="list-style-type: none"> <li>ii. provide opportunities input to the draft SIMP from those who are most affected by the project</li> <li>iii. take into consideration the increased demands and cumulative effects placed on stakeholders and the community to participate in consultative processes in the region</li> <li>iv. consult directly with State and local governments, in particular the Department of Communities and other relevant State government agencies identified in the draft SIMP; and all local governments affected by the project</li> <li>v. the abovementioned government entities shall be considered key stakeholders, and advice is to be taken from regional offices of state government agencies to identify appropriate regional stakeholders for consultation</li> <li>vi. record stakeholder feedback and provide a report on outcomes of the release of the draft SIMP, and</li> <li>vii. discuss and seek agreement on the content of the draft SIMP including the key responsibilities, timeframes and resourcing implications for the local governments affected by the project.</li> </ul> <p>(c) Submit the final draft SIMP after consultation to the Coordinator-General for assessment and final approval.</p> <p>(d) Implement the final SIMP in conjunction with other</p>	<p><b>adaptive management strategies to avoid, manage or mitigate project related impacts on community health, safety and social infrastructure.</b></p> <p><b>(iii)</b></p> <p><b>The actions, outcomes and adaptive management strategies to avoid, manage or mitigate project related impacts on local and regional housing markets.</b></p> <p><b>(iv)</b></p> <p><b>The actions, outcomes and adaptive management strategies to enhance local employment, training and development opportunities</b></p> <p><b>The coordinator General is to have jurisdiction for this condition.</b></p>	
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<p>social impact conditions specified in the Coordinator-General's Report.</p>		
<p><b>Condition 2—Community engagement</b></p> <p>GLNG must:</p> <p>a) for the life of the project, continue to operate the community shopfronts in Roma and Gladstone to provide information and community access for the project.</p> <p>b) for the life of the project, GLNG must consult and provide progress reports to the Maranoa, Gladstone and Central Highlands/Banana Regional Coordination Committees on:</p> <ul style="list-style-type: none"> <li>i. the Community Engagement Strategy including providing opportunities for the committees to provide input into community engagement activities in each region; and</li> <li>ii. the Stakeholder Management Plan for the purposes of analysing stakeholder needs and tailoring engagement strategies to suit the level of interest and impact relative to each stakeholder; and</li> <li>iii. Analysis of issues raised in the Issue Register and the proponent's response to these issues, including mitigation of social impacts.</li> </ul> <p>c) for the life of the project, GLNG must gauge community satisfaction in regard to the quality and appropriateness of the project's community engagement strategies including - 1800 freecall service; project website; freepost service; survey instruments;</p>	<p>Delete Appendix 1, Part 3, Condition 2</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013 (except of part f).</p> <p>Santos GLNG will report on its community engagement activities under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p> <p>Santos GLNG has developed its community engagement and stakeholder management plans since project inception in 2010 and hence the level of prescription in the existing condition is no longer required.</p>

<p>market research; community workshops and public information sessions</p> <p>d) for the life of the project, GLNG must conduct issue specific workshops inviting a cross section of the community to discuss potential solutions to key issues</p> <p>e) for the life of the project, GLNG must hold periodic community information sessions where landholders and community members are invited to discuss specific issues and negative social impacts of concern</p> <p>f) for the life of the project, GLNG must develop and deliver a 'Project Newsletter' to provide updates, RCCC meeting dates and highlights; consultation activities and findings; contact points for community information and enquiries and the project's dispute resolution mechanisms, and</p> <p>g) prior to the project closure and the decommissioning of the project component, GLNG must actively inform the community.</p> <p><b>Condition 3—Complaints process</b></p> <p>The proponent must for the life of the project:</p> <p>a) continue the employment of dedicated Landholder Advisors for the Gas fields and pipeline corridor to ensure landholders have 24 hour- 7 day access to raise concerns; and dispute resolution mechanism available to them at no cost to the individual or community.</p> <p>b) develop a Protocol for establishing the responsibility</p>		
	<p>Delete Appendix 1, Part 3, Condition 3</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG will report on its community engagement activities under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state</p>

<p>for receiving and addressing complaints; and the means of notifying the community of this protocol (e.g. publication of the complaints telephone service, website advice, and address for notices and other correspondence).</p> <p>c) develop and maintain a Complaints Process wherein, upon receipt of a complaint, an investigation commences forthwith into the cause of the complaint and any actions reasonably required in addressing the complaint. Feedback to the complainant must be provided as soon as practicable about the action to be taken, and subsequently, the results of any action taken. Relevant authorities, if any, must also be notified of such actions.</p> <p>d) Maintain a Complaints Register that includes the following information - identification of the complainant, the identity of the person who is receiving the complaint, the manner in which the complaint was made, the time and date on which the complaint was made, addressed and closed out and description of the complaint. The Register must include identification of the entity responsible for addressing the complaint, a brief summary of any action taken to address the complaint, and a notation as to the satisfaction or dissatisfaction of the complainant with the outcomes and</p> <p>e) the proponent's performance in management of complaints is to be included in the Progress Report to the Maranoa, Gladstone and Central Highlands/Banana Regional Coordination Committees (RCCCs).</p>	<p>operations.</p> <p>Santos GLNG has developed its complaint processes since project inception in 2010 and hence the level of prescription in the existing condition is no longer required.</p>
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<p><b>Condition 4—Industry leadership group</b></p> <p>a) within one month of the project commitment, the proponent must either establish or participate actively in an Industry Leadership Group for CSG Resource Projects to provide cross-project coordination across the region in response to cumulative social and other impacts, and</p> <p>b) the Industry Leadership Group for CSG Resource Projects must provide linkages to the Regional Community Consultative Committees (RCCCs) governance arrangements in the regions, unless otherwise directed by the Coordinator-General.</p>	<p>Delete Appendix 1, Part 3, Condition 4</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG will where appropriate work with other CSG Resource Projects to provide cross-project coordination in regions in which concurrent activity occurs however, the Industry Leadership Group may not also be the most efficient and effective mechanism for this to occur. As such, Santos GLNG requests this level of prescription is removed from the Coordinator-General Report.</p> <p>Santos will report on its cross-project coordination activities through the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>
<p><b>Condition 5—Regional community consultative committees</b></p> <p>a) the proponent is required to establish three (3) Regional Community Consultative Committees (RCCCs) in response to the social impacts identified for each of the project components including the Coal Seam Gas (CSG) field; Gas transmission pipeline; and the Curtis Island (LNG) facility for the life of the project</p>	<p>Delete Appendix 1, Part 3, Condition 5</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG will, where appropriate, continue to consult with members of the Regional Community Consultative Committee on specific issues relating to the project impact.</p>



<p>b) the three (3) RCCCs are to cover the Council areas of:</p> <ul style="list-style-type: none"> <li>i) Maranoa Regional Council</li> <li>ii) Central Highlands Regional Council and Banana Shire Council</li> <li>iii) Gladstone Region Regional Council</li> </ul> <p>c) the focus of the RCCCs is to respond to social impact mitigation and management strategies identified in the EIS process and to provide oversight of the implementation of the Social Impact Management Plan (SIMP).</p> <p>d) the proponent must provide:</p> <ul style="list-style-type: none"> <li>i) a clear and agreed Terms of References (TOR) for each RCCC, developed in consultation with each of the RCCC chairs and members</li> <li>ii) appoint Independent Chairs for each RCCC and provide out-of-pocket expenses for operational expenses, should it be required, and</li> <li>iii) membership details to include representation from Regional and Shire Councils, State Government representatives, Chamber of Commerce, Service Groups, peak bodies for industry, cultural and welfare provision, and community members.</li> </ul> <p><b>Condition 6—Committee resourcing</b></p> <p>The proponent must:</p> <ul style="list-style-type: none"> <li>a) provide full resourcing of the secretariat for the</li> </ul>		<p>Since the project inception Santos GLNG has developed deep linkages with communities and key stakeholders. Under the proposed condition above, Santos will report on its community engagement.</p> <p>The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations. Therefore a prescriptive condition is no longer required.</p>
<p><b>Condition 6—Committee resourcing</b></p> <p>The proponent must:</p> <ul style="list-style-type: none"> <li>a) provide full resourcing of the secretariat for the</li> </ul>	<p>Delete Appendix 1, Part 3, Condition 6</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p>

<p>Regional Community Consultative Committees (RCCCs) to cover Maranoa Regional Council, Central Highlands Regional Council and Banana Shire Council and Gladstone Region Regional Council for each of the GLNG project components (Coal Seam Gas (CSG) field; areas impacted by the gas transmission pipeline; and the Curtis Island (LNG) facility for the life of the all project components and phases of the project.</p> <p>b) provide support to each of the RCCCs as stated above in (1) including the requirement that the proponent:</p> <ul style="list-style-type: none"> <li>i. continue to employ Community Liaison Officers and Shopfront Staff in both Gladstone and Maranoa regions</li> <li>ii. at convenient access point for the local community</li> </ul> <p>c) the proponent is required to ensure that the Community Liaison Officers provides secretariat support to the Regional Community Consultative Committees for Maranoa; Central Highlands/Banana; and Gladstone; and continues to provide the central point of contact for community relations in the respective regions for the life of the project.</p> <p><b>Condition 7—Commitments</b></p> <p>The proponent must:</p> <p>a) prior to the release of the draft SIMP for consideration, provide a copy of the final Commitments Register for the GLNG project to the</p>	<p>Santos GLNG will provide appropriate resources for its community engagement activities and report on these activities in accordance with the proposed condition above.</p> <p>The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>	<p>Delete Appendix 1, Part 3, Condition 7</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition closed as documented by the Third Party Audit Report issued on 5 February 2014.</p>
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<p>Coordinator-General, and b) update the GLNG Social Impact Management Plan (SIMP) to include the Commitments.</p>		<p>Santos GLNG's SIMP is available at: <a href="http://www.dsdip.qld.gov.au/resources/pla n/cg/simp/santos-glng-simp.pdf">http://www.dsdip.qld.gov.au/resources/pla n/cg/simp/santos-glng-simp.pdf</a> and <a href="http://www.santosglng.com/media/pdf2994/final_simp.pdf">http://www.santosglng.com/media/pdf2994/final_simp.pdf</a></p>
<p><b>Condition 8—Community Investment Program</b></p> <p>The proponent is required to:</p> <p>a) submit a final Community Investment Program for the GLNG to the Coordinator-General prior to the release of the draft SIMP for consideration, and</p> <p>b) ensure that the Community Investment Program is incorporated into the final GLNG Social Impact Management Plan (SIMP) for final approval.</p>	<p>Delete Appendix 1, Part 3, Condition 8</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>Santos GLNG's SIMP is available at: <a href="http://www.dsdip.qld.gov.au/resources/pla n/cg/simp/santos-glng-simp.pdf">http://www.dsdip.qld.gov.au/resources/pla n/cg/simp/santos-glng-simp.pdf</a> and <a href="http://www.santosglng.com/media/pdf2994/final_simp.pdf">http://www.santosglng.com/media/pdf2994/final_simp.pdf</a></p>
<p><b>Condition 9—Integrated project housing strategy</b></p> <p>It is required that the proponent shall develop an Integrated Project Housing Strategy for the project in consultation with other major project proponents, Councils and the Department of Communities, within three (3) months from the project commitment, and submit to the Coordinator-General for approval.</p> <p>The purpose of the strategy is to initiate, cooperative and coordinate approaches in consultation with other major project stakeholders and Government agencies to resolve the cumulative housing impacts, with the</p>	<p>Delete Appendix 1, Part 3, Condition 9</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG will report on its housing issues under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>

outcome of achieving joint mitigation strategies, and delivery of housing solutions.

The strategy shall have provisions to:

- a) provide housing for GLNG's imported workforce that is not housed by the project specific temporary worker accommodation by a range of means including (but not limited to) direct supply of housing/units and facilitating joint ventures for construction of dwellings
  - b) provide investment in community housing for households who may be affected by increased housing costs
  - c) implement strategies to advise workers and families wishing to settle in project areas of their accommodation options under this strategy
  - d) monitor the project impacts on affordable housing, particularly for Indigenous people and low income households.
  - e) review performance of workforce housing supply.
- The Integrated Project Housing Strategy is to be presented to the Maranoa and Gladstone Regional Community Consultative Committees (RCCCs) for review and to take account of the findings of the review.

The Integrated Project Housing Strategy is to report performance to the Maranoa and Gladstone Regional Community Consultative Committees (RCCCs) and seek input on a regular basis, not exceeding 6 monthly.

<p><b>Condition 10—Housing for Gladstone region</b> GLNG or its construction contractors shall provide new or additional housing stock in the Gladstone region to meet 50 per cent or other percentage concluded from the Integrated Project Housing Strategy and approved by the Coordinator-General with advice from the Department of Communities, of the project's workforce seeking to settle in the Gladstone Regional Council area. As a guide, using the workforce estimates of the project EIS the following housing solutions may be required:</p> <ul style="list-style-type: none"> <li>a) 100 houses/units by 12 months after commencement of construction</li> <li>b) 190 houses/units by 18 months; and</li> <li>c) Maintain this number of housing units until month 40 of the project. The housing solution supply provided by GLNG and its contractors are to be reviewed every six (6) months under the Integrated Project Housing Strategy for the project. It is required that the Integrated Project Housing Strategy report to the Gladstone Regional Community Consultative Committee (RCCC).</li> </ul>	<p>Delete Appendix 1, Part 3, Condition 10</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG's housing commitments are outlined in the SIMP. The SIMP is available at:  <a href="http://www.dsdip.qld.gov.au/resources/planning/cg/simp/santos-glng-simp.pdf">http://www.dsdip.qld.gov.au/resources/planning/cg/simp/santos-glng-simp.pdf</a> and  <a href="http://www.santosglng.com/media/pdf2994/final_simp.pdf">http://www.santosglng.com/media/pdf2994/final_simp.pdf</a></p> <p>Santos GLNG will report on its housing issues under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>
<p><b>Condition 11—Housing for Roma region</b> The proponent or its construction contractors shall provide new or additional housing stock in the Roma region to meet 100 per cent or other percentage concluded from the Integrated Project Housing Strategy and approved by the Coordinator-General with advice from the Department of Communities.</p>	<p>Delete Appendix 1, Part 3, Condition 11</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG's housing commitments are outlined in the SIMP. The SIMP is available at:</p>

<p>of the project's workforce seeking to settle in the Maranoa Regional Council area. As a guide, using the workforce estimates of the project EIS the following housing solutions may be required:</p> <ul style="list-style-type: none"> <li>a) 63 houses/units by 12 months after commencement of the project</li> <li>b) 92 houses/units by 24 months</li> <li>c) 127 houses/units by 36 months</li> <li>d) 160 houses/units by 4 years.</li> </ul> <p>The housing solution supply provided by GLNG and its contractors for the Roma area are to be reviewed every six months under the Integrated Housing Strategy for the GLNG project.</p> <p>It is required that the Integrated Project Housing Strategy report to the Maranoa Regional Community Consultative Committee (RCCC).</p> <p><b>Condition 12—Affordable and community housing solutions</b></p> <p>In addition to the conditions above, the proponent is required to provide new or additional supply of housing stock progressively as the project workforce increases. For each additional imported worker employed by Santos and its contractors to be accommodated in the region's housing pool, GLNG is to provide resources for housing at the rate of:</p>		<p><a href="http://www.dsdip.qld.gov.au/resources/pla/n/cg/simp/santos-qlng-simp.pdf">http://www.dsdip.qld.gov.au/resources/pla/n/cg/simp/santos-qlng-simp.pdf</a> and <a href="http://www.santosqlng.com/media/pdf2994/final_simp.pdf">http://www.santosqlng.com/media/pdf2994/final_simp.pdf</a></p> <p>Santos GLNG will report on its housing issues under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>
<p><b>Condition 12—Affordable and community housing solutions</b></p> <p>In addition to the conditions above, the proponent is required to provide new or additional supply of housing stock progressively as the project workforce increases. For each additional imported worker employed by Santos and its contractors to be accommodated in the region's housing pool, GLNG is to provide resources for housing at the rate of:</p>	<p>Delete Appendix 1, Part 3, Condition 12</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG's housing commitments are outlined in the SIMP. The SIMP is available at: <a href="http://www.dsdip.qld.gov.au/resources/pla/n/cg/simp/santos-qlng-simp.pdf">http://www.dsdip.qld.gov.au/resources/pla/n/cg/simp/santos-qlng-simp.pdf</a> and <a href="http://www.santosqlng.com/media/pdf2994">http://www.santosqlng.com/media/pdf2994</a></p>

<p>Community Housing</p> <p>a) 1 house /unit for every 20 imported workers settling in Gladstone; and</p> <p>b) 1 house /unit for every 20 imported workers settling in Roma</p> <p>Affordable Housing</p> <p>a) 1 house/unit for every 11 imported workers settling in Gladstone; and</p> <p>b) 1 house/unit for every 15 imported workers settling in Roma.</p> <p>Compliance with this condition and suitability of the ratios stipulated above, as decided by the Coordinator-General, with advice from the Department of Communities, is to be reviewed every 6 months under the Integrated Project Housing Strategy. It is required that the proponent reports to the Gladstone and Maranoa Regional Consultative Committee (RCCC) regarding Affordable and Community Housing Solutions condition for Gladstone and Roma.</p> <p><b>Condition 13—Local employment and apprenticeship and training programs</b></p> <p>The proponent is required to:</p> <p>a) provide details of the local employment and apprenticeship and training programs in the final GLNG SIMP for Coordinator-General approval including:</p> <p>i. Local Employment Program, and</p>		<p><a href="#">/final_simp.pdf</a></p> <p>Santos GLNG will report on its housing issues under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>
<p><b>Condition 13—Local employment and apprenticeship and training programs</b></p> <p>The proponent is required to:</p> <p>a) provide details of the local employment and apprenticeship and training programs in the final GLNG SIMP for Coordinator-General approval including:</p> <p>i. Local Employment Program, and</p>	<p>Delete Appendix 1, Part 3, Condition 13</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition partial closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>Santos GLNG's SIMP is available at: <a href="http://www.dsdlp.qld.gov.au/resources/pla">http://www.dsdlp.qld.gov.au/resources/pla</a></p>

<p>ii. Apprenticeship and Training Program.</p> <p>b) provide progress report updates to the Regional Coordination Committees RCCCs on the implementation of the SIMP as detailed in (1), but not limited to:</p> <ul style="list-style-type: none"> <li>i. Local Employment Program, and</li> <li>ii. Apprenticeship and Training Program.</li> </ul> <p>c) provide details of the full range of skills required for its labour force and an appraisal of the gaps in capacity of the local community and region to meet these requirements through its existing workforce and industries, as well as through the training programs offered in the local area and region. Where there are identified gaps, the proponent is to provide a strategy which demonstrates how the proponent will contribute to the effective acquisition of skilled labour and/or training for same. Demonstration will be through:</p> <ul style="list-style-type: none"> <li>i. skills audit</li> <li>ii. gap analysis</li> <li>iii. skills acquisition strategy</li> </ul>	<p><a href="http://www.santosglng.com/media/pdf2994/n/cg/simp/santos-glng-simp.pdf">n/cg/simp/santos-glng-simp.pdf</a> and <a href="http://www.santosglng.com/media/pdf2994/final_simp.pdf">http://www.santosglng.com/media/pdf2994/final_simp.pdf</a></p> <p>Career opportunities at Santos can be found at: <a href="http://www.santos.com/careers/">http://www.santos.com/careers/</a></p>
<p><b>Condition 14—Job referral and job advertising service</b></p> <p>The proponent must:</p> <p>a) establish a job referral and job advertising service for local businesses with similar trades/skills which require expanding or replacing staff and integrate it with the proponent's own recruitment service, such that applicants can choose from local or project employment prospects</p>	<p>Delete Appendix 1, Part 3, Condition 14</p> <p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition partial closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>Career opportunities at Santos can be found at: <a href="http://www.santos.com/careers/">http://www.santos.com/careers/</a></p>



<p>b) ensure that the same business practice is in place for contractors employing staff</p> <p>c) report to the respective Regional Community Consultative Committee on the arrangements for this service</p> <p>d) if it is not feasible to set up or continue operating this service prior to closing the service the proponent is to make funding available for an alternative service having the same objectives as this condition, as agreed with the RCCC.</p> <p><b>Condition 16—Community medical and health services</b></p> <p>The proponent is required to:</p> <p>(a) Consult with Queensland Health (QH) regarding concerns raised in the SIA and EIS submissions regarding potential impacts on community medical and health services and facilities in Gladstone; and incidents response and management related to public health and safety.</p> <p>(b) Develop and seek agreement from Queensland Health on a Incident Protocol and Procedure with the objective of effectively and efficiently managing responses likely to impact upon public health and safety.</p> <p>(c) Ensure the Incident Protocol and Procedure is developed in consultation with the local Health Service</p>	<p>Delete Appendix 1, Part 3, Condition 16</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013.</p> <p>Santos GLNG will report on its the actions to avoid, manage or mitigate project-related social impacts on local community services, infrastructure and community safety and wellbeing under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>
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<p>Districts - South West Health Service District, Central Queensland Health Service District), which provides the opportunity to discuss the capacity of health services to meet the expected demand for medical and emergency services.</p> <p>(d) Review the Incident Protocol and Procedure must be reviewed annually in consultation with Queensland Health as outlined above so that it remains up-to date; and meets the relevant Government policies, guidelines and procedural requirements for incident management.</p> <p>(e) Update the SIMP to include performance measures for the implementation of community health service initiatives</p>		
<p><b>Condition 17—Police service delivery</b></p> <p>The proponent is required to:</p> <p>(a) work with the Queensland Police Service (QPS) regarding planning and response associated with impacts of the GLNG project including potential impacts on police service delivery, particularly regarding the QPS water policing commitment and road safety priorities in the affected area.</p> <p>(b) work with the Queensland Police Service (QPS) regarding the potential increased demand on planning and resourcing demands on QPS; including the need for incidents and complaints management regarding traffic and transport movements</p> <p>(c) update the SIMP to include performance measures for the implementation of police service delivery initiatives.</p>	<p>Delete Appendix 1, Part 3, Condition 17</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition partial closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>Santos GLNG will report on its the actions to avoid, manage or mitigate project-related social impacts on local community services, infrastructure and community safety and wellbeing under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p>

<p><b>Condition 18—Emergency services planning</b></p> <p>The proponent is required to:</p> <ul style="list-style-type: none"> <li>(a) Consult with the Queensland Police Service (QPS) and Maranoa Regional Council, including local emergency services staff in the region to develop and implement Emergency Response Plan for the project</li> <li>(b) Prepare a Emergency Response Plan which must identify the roles and responsibilities in incident command and investigation; and include all stakeholders, including QPS in the Emergency Response Exercises.</li> <li>(c) Update the SIMP to include performance measures for the implementation of the Emergency response plan and emergency response exercises.</li> </ul>	<p>Delete Appendix 1, Part 3, Condition 18</p>	<p>Santos GLNG has satisfied the existing Coordinator-General condition as verified by the Third Party Audit Report issued on 13 January 2013. Condition partial closed as documented by the Third Party Audit Report issued on 5 February 2014.</p> <p>Santos GLNG will report on its the actions to avoid, manage or mitigate project-related social impacts on local community services, infrastructure and community safety and wellbeing under the proposed condition above. The proposed condition is scalable and outcome focused which is appropriate as the project transitions from the construction phase to steady state operations.</p> <p>The <i>Petroleum and Gas (Production and Safety) Act 2004</i>, provides a comprehensive safety and emergency response regime for all activities authorised under the <i>Petroleum and Gas (Production and Safety) Act 2004</i> and the <i>Petroleum Act 1923</i> which includes, Santos GLNG's gas fields, pipelines and gas facilities.</p> <p>As such, this condition duplicates the requirements under the <i>Petroleum and Gas (Production and Safety) Act 2004</i>.</p>
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